

Make healthcare decisions with confidence

Infermedica is a Medical Guidance Platform supporting employees at every stage of their healthcare journey. Our goal is to support healthcare decision-making — from symptom to triage, intake to consultation, treatment to outcome.



Save money on healthcare utilization by guiding employees to the most appropriate, best value, in-network care option



Improve employee satisfaction, retention, and health outcomes by directing them to the right care at the right time



Reduce risk by gaining earlier insights into employee health trends and total cost of care



Drive employee engagement by improving access to care and increasing confidence that care will be appropriate and cost effective

10+

years of R&D

24+

languages

23M+

health checkups

90%

patient approval rating

20%

reduction in ED visits

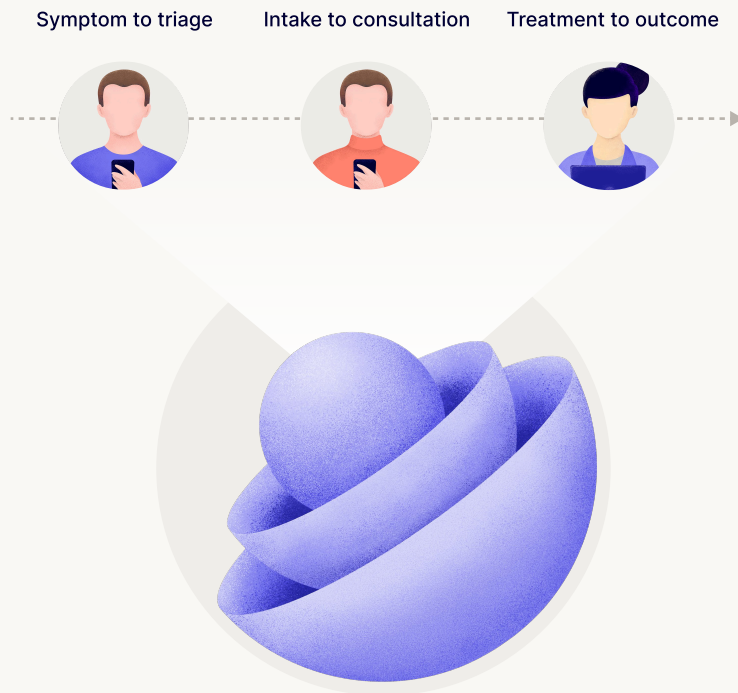
140k+

hours of physician review

Infermedica Platform

Modules

Platform built with physicians, powered with AI. It consists of a series of ready-to-use modules built on a common intelligent core, which allow our clients to support their patients and providers across the care continuum.



Triage

Symptom assessment and triage module that collects symptoms, analyzes medical evidence, and calculates the most probable conditions. It can be used by patients or healthcare professionals to make informed decisions early on in the healthcare journey, and direct patients to the right care at the right time.

Intake

Intelligent medical data collection and consultation support module that streamlines the intake process. It collects patient data in static and dynamic interviews, and provides statistical analysis of possible condition. Then it can prepare generic notes for providers to improve the visit flow and lowers the administrative burden on clinicians.

Follow-up

Continuous communication and engagement module that follows up with patients, provides educational content, and checks progress of treatment.

API

Flexible access to trusted and proven medical technologies crafted by world-class physicians and engineers. Use Infermedica API to build your own custom solutions.

Reliable & flexible



Powered by an Intelligent Core, Infermedica's platform leverages the extensive Medical Knowledge Base with evidence-based guidelines, to ensure accuracy, safety and efficacy.



Designed with human-centered approach, the platform offers omni-channel engagement opportunities via mobile app, website, patient portal, call center, or onsite kiosks.



Modular and configurable elements, with out-of-the-box packages and custom integrations are available through our powerful API.

←

Check symptoms

English ▾

Interview

← Back

Do you have any of the following symptoms?

Select all answers that apply

☒

Blocked nose

☒

Sneezing

☒

Mucus dripping at the back of the throat☐☐☒☒

Next

Self-care may be enough

The symptoms you have declared may not require medical evaluation and they usually resolve on their own. Sometimes they can be eased with self-care methods. If the symptoms get worse or new symptoms appear, consult a doctor.

[Why this recommendation?](#)

Show common care methods

[Diabetes Management Program](#)

Possible conditions

Strong evidence

Acute viral sinus infection

Acute viral rhinosinusitis

[Show details](#)

Moderate evidence

Flu

Influenza



Compliant with the General Data Protection Regulation



Processes and Development Procedures certified with ISO 27001:2017



System and Organization Controls 2[®] Compliant



Compliant with standards for patient data protection



Quality Management System certified with PN-EN ISO 13485:2016

Why Infermedica?

Tried and tested

Over 10 years, 23 million health check-ups and over 100 healthcare clients from 35 countries with an NPS score of 80.

Obsessed with accuracy

Our accuracy and safety scores are among the highest in the industry. They are continuously improved with our proprietary data-driven physician Feedback Loop, that optimizes safety, efficacy, and usability.

Ultimate flexibility

Infermedica's platform allows organizations to build solutions that support users at each stage of their patient journey, 24/7, whenever they need.

"Our goal is to combine the latest clinical evidence with the most advanced machine learning to help patients, providers, and organizations make the best decisions with confidence."



Irving Loh, MD

Chief Medical Officer, Infermedica



See how your organization can leverage AI-driven tools for patients and medical staff to increase efficiency while improving the quality of patient care and outcomes.

Get in touch with us at infermedica.com →