

Make healthcare decisions with confidence

Infermedica is a Medical Guidance Platform supporting clinicians and patients at every stage of the healthcare journey. Our goal is to support healthcare decision-making — from symptom to triage, intake to consultation, treatment to outcome.



Improve patient flow, satisfaction and retention by directing patients to the right care at the right time



Save money by directing patients to the most appropriate in-network option



Increase provider productivity and quality of care delivery through analysis of collected patient medical data, supported by automated documentation tools that reduce administrative burden



Increase revenue and patient acquisition by engaging consumers earlier in their decision-making process with dynamic patient- centered tools

10+

years of R&D

24+

languages

23M+

health checkups

90%

patient approval rating

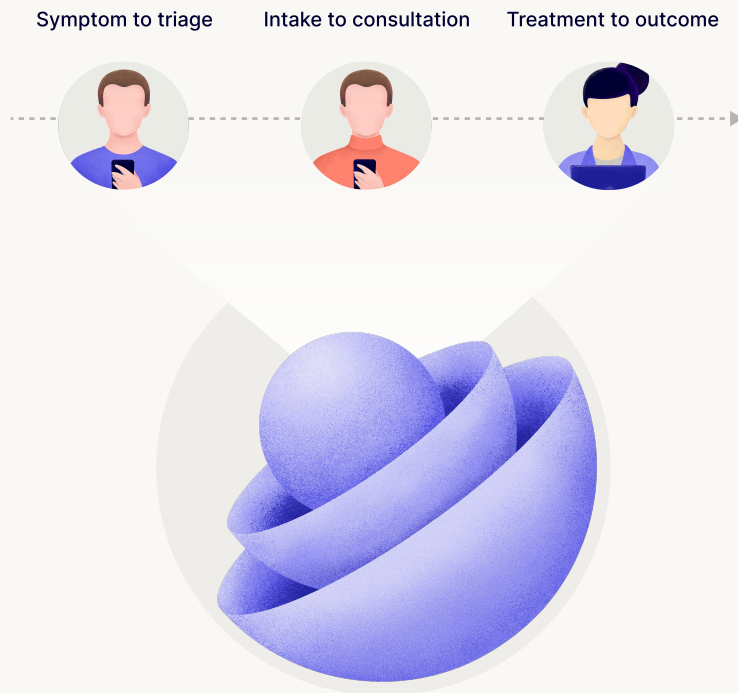
140k+

hours of physician review

Infermedica Platform

Modules

Platform built with physicians, powered with AI. It consists of a series of ready-to-use modules built on a common intelligent core, which allow our clients to support their patients and providers across the care continuum.



Triage

Symptom assessment and triage module that collects symptoms, analyzes medical evidence, and calculates the most probable conditions. It can be used by patients or healthcare professionals to make informed decisions early on in the healthcare journey, and direct patients to the right care at the right time.

Intake

Intelligent medical data collection and consultation support module that streamlines the intake process. It collects patient data in static and dynamic interviews, and provides statistical analysis of possible condition. Then it can prepare generic notes for providers to improve the visit flow and lowers the administrative burden on clinicians.

Follow-up

Continuous communication and engagement module that follows up with patients, provides educational content, and checks progress of treatment.

API

Flexible access to trusted and proven medical technologies crafted by world-class physicians and engineers. Use Infermedica API to build your own custom solutions.

Reliable & flexible



Powered by an Intelligent Core, Infermedica's platform leverages the extensive Medical Knowledge Base with evidence-based guidelines, to ensure accuracy, safety and efficacy.



Designed with human-centered approach, the platform offers omni-channel engagement opportunities via mobile app, website, patient portal, call center, or onsite kiosks.



Modular and configurable elements, with out-of-the-box packages and custom integrations are available through our powerful API.

3/5 Symptoms

Where is your stomach pain located?

Right Left

Next

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4/5 Medical history

Do you have an allergy or have you had an allergic reaction to any medications or substances?

Yes

No

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Results

Back

Self-care may be enough

The symptoms you have declared may need medical evaluation and they usually resolve on their own. Sometimes they can be eased with self-care methods. If the symptoms get worse or new symptoms appear, consult a doctor.

Why this recommendation?

Show common care method

Diabetes Management Program

Possible conditions

Strong evidence

Acute viral sinus infection

Acute viral rhinosinusitis



Compliant with the General Data Protection Regulation



Processes and Development Procedures certified with ISO 27001:2017



System and Organization Controls 2® Compliant



Compliant with standards for patient data protection



Quality Management System certified with PN-EN ISO 13485:2016

Why Infermedica?

Tried and tested

Over 10 years, 23 million health check-ups and over 100 healthcare clients from 35 countries with an NPS score of 80.

Obsessed with accuracy

Our accuracy and safety scores are among the highest in the industry. They are continuously improved with our proprietary data-driven physician Feedback Loop, that optimizes safety, efficacy, and usability.

Ultimate flexibility

Infermedica's platform allows organizations to build solutions that support users at each stage of their patient journey, 24/7, whenever they need.

"Our goal is to combine the latest clinical evidence with the most advanced machine learning to help patients, providers, and organizations make the best decisions with confidence."



Irving Loh, MD

Chief Medical Officer, Infermedica



See how your organization can leverage AI-driven tools for patients and medical staff to increase efficiency while improving the quality of patient care and outcomes.

Get in touch with us at infermedica.com/industries/providers →